









	FirstHealth On the Go 	E-Visit 	Scheduled Visits 
 CONNECTION	Secure Video	Secure Written Request	Secure Video
 RESPONSE TIME	Happens in real time, on demand	Average response time is 1 to 2 days	Scheduled
 COST	\$0-\$45 depending on your health plan	\$35	Insurance coverage of virtual visits may vary among health plans. To ask any potential out-of-pocket cost, contact your insurance carrier directly
 AGES	All ages	All ages	All ages
 HOURS	6 a.m. to Midnight	24/7	8 a.m. to 5 p.m.
 APPOINTMENT NEEDED	No	No	Yes
 BEST FOR	Non-emergency health issues like sinus problems, respiratory infections, allergies, flu symptoms, rashes and many other illnesses.	Non-urgent medical conditions where you do not need an appointment or to come into the clinic.	Staying on top of your health with your provider you know and trust.
 WHY CHOOSE THIS OPTION	On-demand care visit with a FirstHealth Provider.	Easy and always available non-urgent visit with a FirstHealth provider.	See your FirstHealth provider at a mutually convenient time.
 ESTABLISHED PATIENT	Both	Yes	Yes